

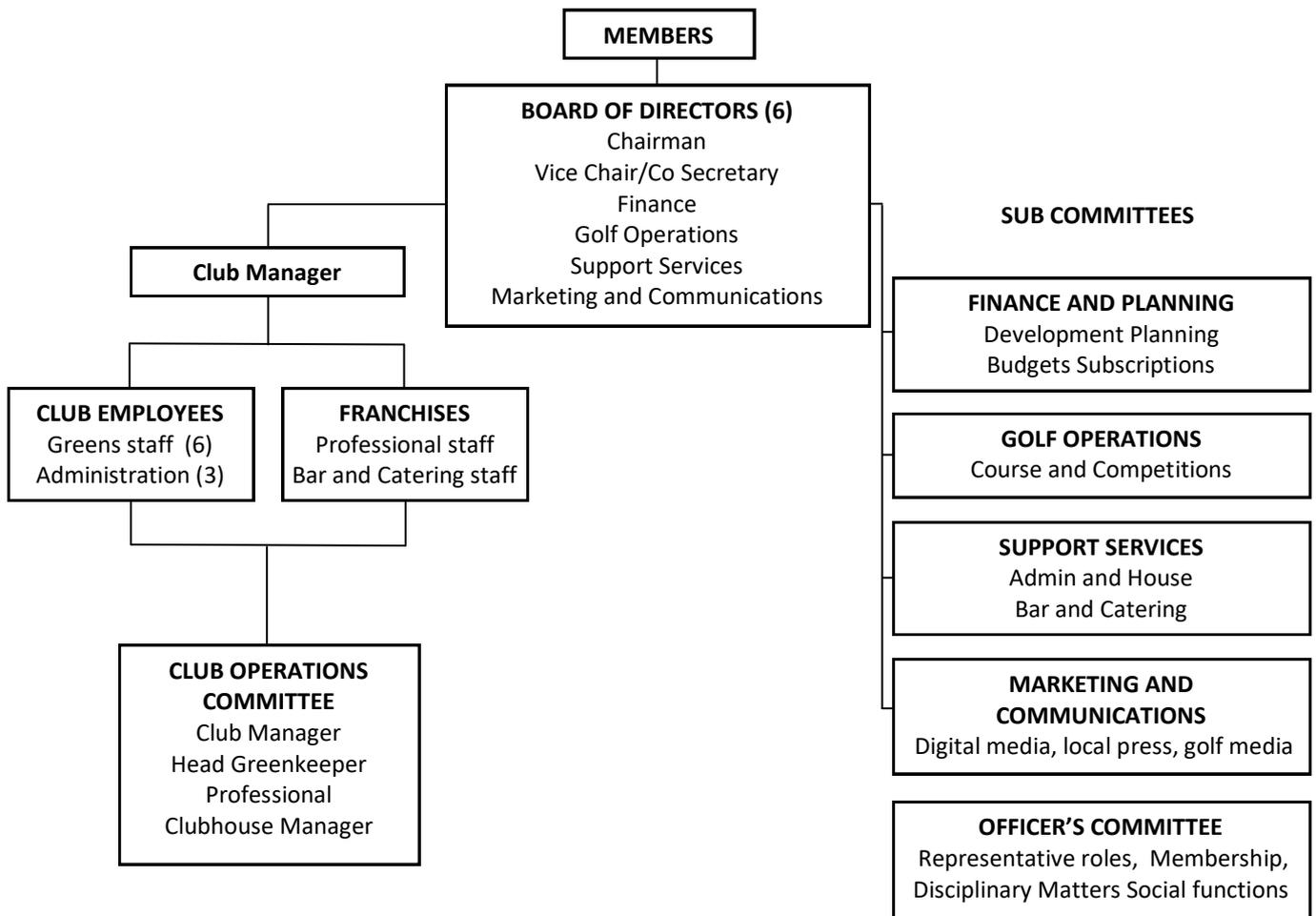


Information for Longcliffe Club Manager Applicants.

The information contained in this document is primarily for new members and provides an introduction to life at Longcliffe. Further information can be found on the Longcliffe Golf Club website and facebook page and also on Twitter, Facebook and Instagram by following Longcliffe Greenstaff@LGCgreenstaff.

Governance

Longcliffe Golf Club gained the incorporated status of a Private Limited Company in 2020 and changed its governance structure from a Committee of 5 officers and 8 elected members to a Board of 6 Directors with supporting sub committees. Directors are elected to their role by the members, serve a 3 year term and can stand for immediate re-election. See outline structure diagram below.





CORONAVIRUS RESTRICTIONS

Due to the Government Guidance on the Coronavirus social distancing measures some of the information in this welcome pack has changed.

There is now an online booking system in place. Members can access this through Longcliffe website members hub and the Club V1 App. All informal groups and draws have been discontinued and this will be reviewed as circumstances change. Members are expected to arrive no more than 30 minutes before their booked tee time, access and leave the course via the one way system adhere to the social distancing measures instructions displayed.

Competitions are continuing, however, all competition booking is now online via the HowDidIDo App. Competition fees are taken directly from members cards so you are asked to ensure that there are sufficient funds on your card. The PSI computers in locker rooms are no longer available so competition scores can now be input through the HowDidIDo App on Todays Golf.

The World Handicap System was introduced in November 2020 and therefore details regarding handicaps has changed. Information regarding these changes is displayed in the locker rooms.

Access to the clubhouse bar and catering is via a one way system and table service is in operation.

Inter Club matches have been cancelled during 2020, however we hope that these will be re introduced in 2021.



WELCOME TO LONGCLIFFE GOLF CLUB

Congratulations! You are now a member of Longcliffe Golf Club. Not only are you able to play on what we consider to be one of the premier courses in the area, you are a member of a club with a rich history, a vibrant membership and an active social calendar. This includes regular club nights and social events, bar and restaurant services, competitive representative and social team matches and a challenging competitions calendar.

Longcliffe is a welcoming club where new members are made to feel at home. There are a number of informal social groups which meet to play on most days and welcome new members to join them. Draws take place early on Monday, Wednesday and Friday mornings, Wednesday afternoons and non-competition Saturday afternoons and Sundays at 9.30am. Some of these groups organise away day visits and overnight trips to other courses.

Social golf is on a turn up and play basis, however to avoid disappointment or delay, members should check the diary, Members Hub and the board outside the Pro's shop for details of society and visitor tee reservations.

Longcliffe celebrated its centenary in 2006 and has taken advantage of the 1906 Centenary Arrangement which allows Longcliffe members courtesy golf at other 1906 courses beyond a 50 mile travelling distance. See your diary for a list of courses and how to take advantage.

Competition golf takes place on Tuesdays for ladies and for men on Wednesdays and Saturdays during the playing season. Mixed competitions and matches take place on Sundays. Men's League Team matches take place on Thursday evenings with supporters always welcome. Ladies, Men's Combined and Help for Heroes matches are mainly midweek. Seniors matches are played on Monday or Thursday mornings and Juniors are usually on Sundays. Please see the club website and notice boards for further details.

After your game you can relax and refresh yourself in the Clubhouse bar, lounge or patio. Restaurant menus and bar meals are available and your club card gives you discounts on drinks. The last Friday of every month hosts the popular Monthly Club Night. Members play cards and games, enjoy a meal and a drink, or just socialize with friends. **All members over 18 are entered into a free draw and can win up to £1000 ... if they are present..!!** The 200 Club draw, which raises money for those little club extras, takes place (£60 a year entry fee and monthly prizes of £175 and £75) and raffle prizes can be won.

We hope that you enjoy your golfing career at Longcliffe and that you, your family and friends take full advantage of the opportunities available to you to become fully engaged with club life.



OUR TEAM

The office and club administration team are led by Club Secretary, Brian Jones. All queries about your membership, club cards, subscriptions, Open Competitions, club organisation and diary should be addressed to him.



Head Greenkeeper, Michael Bunney and his staff of five look after, maintain and prepare your golf course with pride and attention to detail. A band of volunteers meet regularly and support the greens staff by completing ecology projects, gardening and other tasks on the course and surrounds - and meet afterwards in the clubhouse for a free bacon butty and a drink.

Paul Price is our Clubhouse Manager. He and his team provide an excellent bar and catering service. See Paul if you would like to book a table for lunch, use the clubhouse for a private function, party, wedding or business meeting.



Club Professional David Mee, runs a well stocked shop, provides a hi tech fitting service and expert golf tuition on the practice ground and using GSAP LAB high-speed dual camera technology in the indoor teaching studio. He and his team provide an excellent service and are the first point of contact as you arrive to play golf.



HANDICAPS AND COMPETITIONS

You will need a club handicap in order to compete with fellow members in competition golf. If you have been a member of another club since 2009, you will have been assigned a CDH lifetime ID number. This can be found on your handicap certificate, and it needs to be passed to the Handicap Secretary to transfer your details on to our handicaps system.

If you have a handicap which has lapsed, become inactive, or if you have played society golf, you must give this information to us in order that we may assign a fair handicap to you. If you have never had a handicap, we must assess your golfing ability so that we can assign a handicap to you which accurately reflects your current playing ability. This is done by your completing three rounds of golf, with all scores recorded on a scorecard and then signed by a fellow member with a handicap. On completion, the three scorecards should be put together and posted in the scorecard box in the Ladies' and Men's locker room. Write "FOR INITIAL HANDICAP" on them and address them to the Handicap Secretary.

In order to maintain an active club handicap, you will need to complete three qualifying scores within each calendar year. This may be done by entering individual stroke play competitions or by submitting supplementary scores recorded at the Professional's shop. If you do not return three qualifying scores in any calendar year, your handicap becomes inactive; you may then only enter official competitions for handicapping purposes only and may not compete for prizes until such time as your handicap is reactivated.

Handicaps are generally adjusted up or down following qualifying singles competitions. Handicaps may also be adjusted under the general play provisions, should your performance in team competitions indicate that your handicap does not accurately reflect your current playing ability. There is also an annual handicaps review conducted in accordance with the guidelines of CONGU (the Council of National Golf Unions), the official handicapping authority.

Club Competitions

Mens' competition start sheets go live in the clubhouse on the HowDidIDo tee-booking system at 6.30 p.m. on the Thursday evening two weeks prior to the date of the event. Tickets for the draw for priority times are available from 6pm for the draw at 6.30pm. Un-booked times are available on line from 7.30pm. A fixture list of competitions is found in the diary, and the start sheet posting schedule is displayed in the locker room.

You are entitled to register three or four players for a maximum of one start time only. If you have not got a time, but wish to play, check online or on the PSI (Player Score Input) system in the Clubhouse for spaces that become available; members quite often remove their names after signing up owing to changed circumstances.

In the Ladies Section, all competition booking sheets go live three weeks prior to the competition day via HowDidIDo/ClubV1Members Hub. However, some Ladies competitions are draws in which case sign-up sheets go on the Ladies locker room notice board five weeks before the competition date and the draw itself made two weeks prior.

Competition Scores and Results

On the day of the competition collect your scorecard from the Professional's Shop and pay the competition entry fee. It must be issued to you at least ten minutes before your allocated start time. On completion of your round, all singles (individual) competition scores must be entered on the PSI (Player Score Input) system or online via your phone or tablet on the HowDidIDo app. There is a touch screen computer terminal in your locker room. Make sure that your card is signed by you and by the marker of your card, and then post it in the box under the PSI screen. Cards for competitions other than singles formats should also be deposited in the box. It is not a complicated system, but if you have any difficulties with this procedure just ask: ours is a very friendly club and someone will always help you.

Competition results and handicap adjustments are posted on the notice board within a few days of the competition, on the Members Hub, by email and on on HowdidIDo. Some major events conclude with a prize-giving, and if you are fortunate enough to win a prize in one of these events you will be expected to attend the presentation. If you win, your prize voucher can be collected from the Pro's Shop and can be spent in the shop, added to your bar card account or redeemed at Tylers and Denhams in Loughborough.

Knock-out Competitions

There are four Men's knock-out competitions (three singles and one pairs) and two Ladies (both singles) which run through the summer. The Men's section also run a Winter Pairs knock-out and a scratch knock-out, which is not an open draw. All information about these events is displayed in the locker rooms. Entry sheets are posted in March for the Summer knock-outs and in September for the Winter knock-out. Watch out for these notices, as they have strict closing dates for entries. Procedures for contacting opponents and arranging matches are shown on the notice board.

Open Competitions

The club currently has a schedule of six Open Competitions: the Winter and Mixed (Lines-McGahan) Opens for men and ladies, and, respectively, Men's, Ladies (Spring and Autumn events) and Seniors Opens. Members, their guests and players from other clubs may compete in these competitions. If you wish to enter any of the Club's Opens you should make your entry online via the Club's website: www.longcliffegolf.co.uk. Club members are entitled to a discount on entry fees for open competitions. Early booking is advised, as these events are very popular. The online entry system goes live at the start of January.

Information

Notice boards are located in the locker rooms and in the Professional's Shop. The boards are clearly labelled and convey information to members regarding Official Club notices, competition results, handicap lists, knockout competitions, club matches and notices pertaining specifically to the Ladies, Senior and Junior sections. There are also notices concerning temporary and local rules, forthcoming events and other general information.

Further information is available through the Longcliffe Website Members Hub. This can be accessed via the website using your HowDidIDo log in and password. You can also download the ClubV1 members app to your phone and tablet to access your personal account details, club diary and competition booking. See Club Secretary Brian Jones for details.



INTER CLUB MATCHES

The Men's League team plays in the LRGU League and includes golfers with low single figure handicaps. The Help for Heroes Team generally selects single figure handicappers and plays charity matches against Birstall, Rothley Park and Kirby Muxloe. The Men's Combined Team welcomes all handicaps and plays social competitive matches throughout the season. These matches are informal affairs, and all members are welcome to make themselves available for selection. Teams usually consist of twelve players on each side and are played on weekdays starting at about around 3/4pm depending on the time of the year.

The Ladies section annually rotate home/away friendly fixtures with over a dozen inter-county clubs. All match details are posted on the Ladies locker room notice board well in advance to allow players to sign up and organise their diaries.

If you are 55+ then you are eligible to join the Seniors Section at Longcliffe. This is a very active group who play in interclub competitions (home and away) and internal matches, like the Claret Cup and Seniors Greensome (pairs) knockout. The winners of the latter competition are then entered into the County Foursomes. We also enter a ten man team to play in the inaugural Leicestershire and Rutland Knockout competition, played in a four ball better ball format.

These are primarily social events. We like to make our guests very welcome and all participants are therefore expected to stay for the meal after play. Information regarding these matches is displayed in the locker rooms.

Representative Matches

Longcliffe Teams are entered into the LRGU Men's, Ladies, Pro Am and Seniors County Foursomes. Teams are also entered in the Men's and Ladies' Daily Mail Foursomes. Ladies also have the opportunity to qualify for the EG PING 4BBB, the R and A Coronation Foursomes and the EG Medal winners regional finals.



PROFESSIONAL'S SHOP



On behalf of all the staff in The Professional's Shop, may I extend to you a very warm welcome to Longcliffe Golf Club. I am David Mee the Head PGA Professional here at LGC and working alongside me are PGA Professional Edward Martin and Sales Assistants Suzanne Pretty and Elliott Walker.

We offer a wide range of services and pride ourselves on maintaining a high standard of customer service and satisfaction and stock a wide range of Golf Equipment and Apparel.

Services

- Provide PGA qualified coaching
- Club repair services
- Provide a fleet of buggies and pull trolleys for hire
- Manage Society and visitor bookings
- Manage the Junior Section



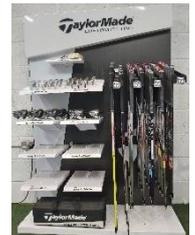
Retail

The Pro Shop stock a wide range of golf equipment from the leading brands including TaylorMade, Ping, Callaway, Odyssey, Hugo Boss, Galvin Green, Adidas, Skechers and many more.

We always aim to price match wherever possible.

Custom fitting

We are an authorized custom fit centre for both Taylormade and Ping. Whether fitting in our indoor studio or out on the practice ground, our GC2 launch monitor provides the most accurate measurements of ball characteristics at launch. Couple this with our highly experienced club fitters, it takes the guess work out of fitting your new clubs enabling us to maximise your potential.



Golf lessons

Are you looking to improve your game? Between your 2 PGA qualified level 3 Professionals, we have over 55 years of combined coaching experience. We currently coach students from across the Midlands from beginners to scratch golfers. We offer single lessons, a course of lessons where you can purchase 5 and receive the 6th lesson free and we also run group coaching sessions. Using video and our GC2 launch monitor we provide all the information needed to enable the student to improve their game. **Present this welcome information sheet when booking your first lesson and receive a £10 discount.**

Opening Hours

Summer April—October
07.30—18.00 weekdays
07.30—17.30 weekends

Winter November—March
08.00—16.00 weekdays
07.30—16.00 weekends

For further information on any of the above, please do not hesitate to contact us
Tel: 01509 231450 Email: golfgear@longcliffegolf.co.uk

We look forward to welcoming you.



DRESS CODE

Longcliffe Golf Club operates a contemporary and forward thinking dress code policy commensurate with a modern day golf club. It is in all our interests to maintain appropriate standards of casual, but smart, dress in keeping with golfing traditions. Members, guests and visitors are required to comply with this code both on the golf course and in the clubhouse.

ON THE COURSE: (including practice ground and practice putting green):

- Approved and recognised men's, ladies and juniors golf attire.
- Mens' shirts must be tucked into trousers or shorts.
- Trousers must not be worn tucked into socks.
- Tailored shorts with either predominantly white sports socks or single coloured knee length socks
- Caps must be worn peak forward.

These items are not acceptable:

- Tee shirts, polo or rugby style shirts displaying slogans or banners.
- Cargo style shorts or trousers with external patch pockets.
- Mens' three quarter length shorts.

(If in doubt, please ask the Pro Shop staff.)

IN THE CLUBHOUSE:

Smart casual clothing is permitted in all parts of the clubhouse and dining room and at all times, unless alternative dress is specified for a particular function. This applies to all team matches and visiting parties, unless the match captain or organizer has indicated otherwise.

This includes:

- Tailored shirts (without tails) may be worn outside trousers.
- Tailored shorts and socks, as above. (Up to 7pm in the dining room).
- Smart denims are permitted in the Clubhouse, provided they are not ripped, torn, frayed, faded, baggy, low waisted or work related.
- No headwear of any kind (unless being worn on religious grounds)
- No wet, soiled or waterproof clothing.
- Spiked or muddy golf shoes or work boots are not permitted in the clubhouse. Appropriate footwear should be worn at all times.

Making and receiving mobile phone calls should not be done in the bar, lounge or dining room.

(If in doubt as to the suitability of clothing in the clubhouse, please ask the clubhouse manager.)

Revised December 2020 and planned review date December 2022



ETIQUETTE

Longcliffe Golf Club encourages all playing members to play in the spirit of the game by:

Acting with integrity: following the rules, applying all penalties, and being honest in all aspects of play.

Showing consideration to others: playing at a prompt pace, looking out for the safety of others, and not distracting the play of another player.

Taking good care of the course: replacing divots, smoothing bunkers, repairing ball-marks, and not causing unnecessary damage to the course.

Ready Golf

Longcliffe has adopted the principles of 'Ready Golf'. These include:

- Take no longer than 40 seconds over your shot.
- If you are ready to play, and it's safe, then play.
- No honour - except in match play - the first player ready plays.
- Shorter hitters play first from the tee or fairway if longer hitters have to wait.
- Players should play their own ball before helping to look for a lost ball.
- Take no longer than **3 minutes** to look for your ball.
- Around the green, play rather than wait for a player to rake a bunker or walk to the back of the green to assess their shot. Putt out even if it means standing close to someone else's line.

There are no hard and fast rules to ready golf, but a few sensible ideas to avoid slow play and develop the 'Ready Golf' habit. If each player saves one minute on each hole (three minutes for a three ball) then a considerable amount of time can be saved.

There will be occasions when delays occur - looking for a lost ball - for example. "It is a group's responsibility to keep up with the match in front. **If a group loses a clear hole and delays the group behind, it should invite the group behind to play through.....**" The group behind may be playing at the same pace, but the group two matches behind them may be playing at a faster pace and experience frustration.

Please Remember

Keep up with the match in front not ahead of the match behind.

If you fall a hole behind allow the following match to play through...

Allow the match on a forward tee to play first

Be quiet when another match is putting on an adjoining green....

Wait until the match on 7th green has putted out before teeing off on the 10th tee....

When walking out don't join the course on a hole when there are golfers on the preceding hole....